

Resident's Right to Privacy

Federal law obligates this facility to protect confidential health information. We are dedicated to promoting and preserving the privacy of our Residents. To that end, the use of video recording devices is prohibited within the facility. In the event that care or services that are private and confidential in nature are recorded on an unsecured recording device, the Resident may become vulnerable to exploitation.

Reasonable accommodations will be made for Residents and families who use live video feed as a means of communication.

We request your sensitivity when using social media. Again, our Residents are protected by privacy laws, and may not be photographed or have health information disclosed, including their residence at the facility, without the expressed consent of them personally, and their responsible party, as applicable. You may not post images of Residents on any publicly facing social media site operated by the facility.

This facility is committed to your trust and comfort in the care received. We encourage you to discuss any concerns with the Administrative personnel of the facility. We pledge to work with you to resolve any concerns you may have.

If you do not feel comfortable sharing concerns with Administration, please feel free to use the confidential concern hotline:

Red Flag Reporting
1-877-647-3335 or www.redflagreporting.com
The "facility code" is the facility's phone number